



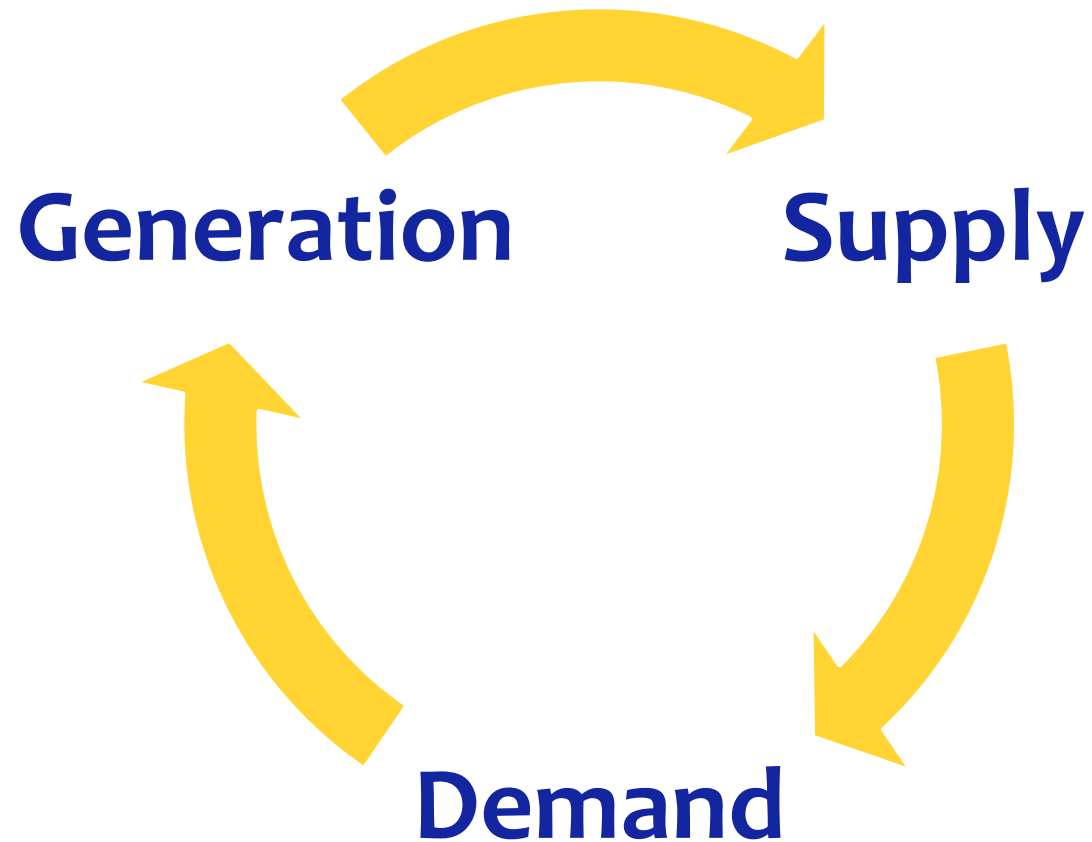
**Bath & West
Community Energy**
Generating local energy



Home Energy Service



Home Energy Service



Home Energy Service – Our Vision

- **One front door**
 - A hub where you can find all the support you need on your home energy reduction journey
- **Not for profit, community based model**
 - With surplus subsidising support for those at risk of fuel poverty
- **Highly expert, independent, professional team**
 - The right skills to offer support through the whole journey
- **Inspiration and connection**
 - Building resilience with community and peer support – so that you're not acting alone



Home Energy Service – Our Approach

- **Financially sustainable**
 - Paid-for services for self-funding sector and early adopters
- **Start with home energy assessments**
 - Gradually expanding the range of services over time
- **Include a special focus on listed and historic homes**
 - Reflecting the additional needs of some of our local housing
- **Learn from behavioral science and community based social marketing**
 - To enhance impact and support lasting change
- **Testing a model**
 - That can be replicated by other community energy groups



Home Energy Service – Our Approach



What We'll Offer – Services

Our paid-for services to include:

- **Home Energy Assessments**
 - Home Energy Plans – a full road map and strategic plan
 - Thermal Imaging & Draughtproofing Surveys – to identify quick wins
- **Retrofit Coordination**
 - Procurement Support – to oversee quotes and choose an installer
 - Project Management – through the whole retrofit process



What We'll Offer – Support and Inspiration

Wider programme to also include:

- Green Open Homes
- Talks, events and trainings
- 'Advice surgeries' for listed buildings
- Case studies, tips and blogs



What We'll Offer – Support and Inspiration

And in due course...

- 'Cosy Home Kits' for draughtproofing
- 'House Warming Parties'



Funding to seed the service

We've been really successful with early grant funding:

- Energy Redress Scheme – £156k
- Local Energy Advice Demonstrator 'Green Heritage Homes' Project – £344k



LEAD ‘Green Heritage Homes’

“Increasing the rate of sensitive retrofitting of historic buildings by growing knowledge and confidence among householders and professionals”

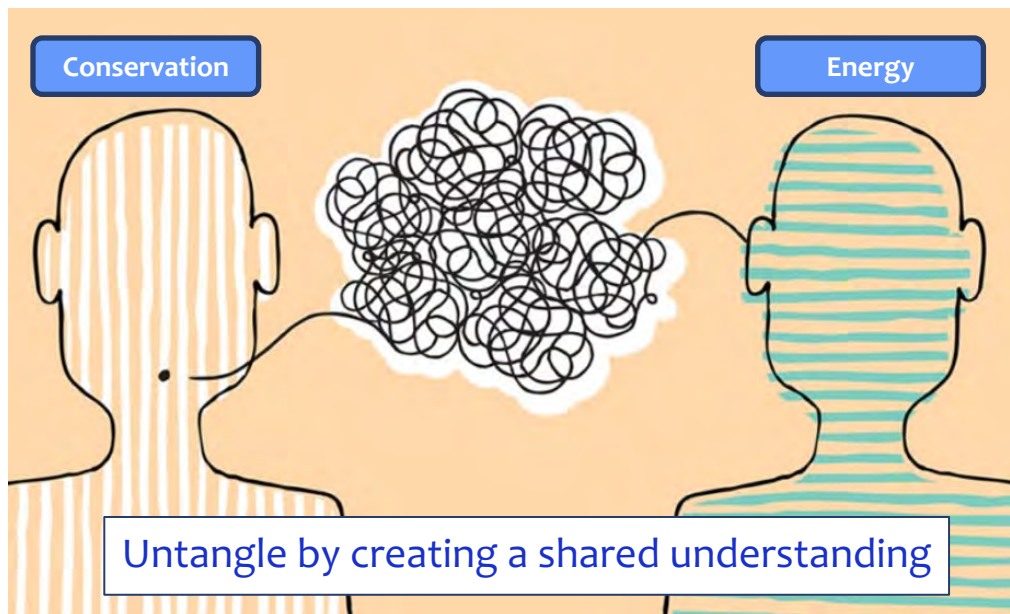
Project to include:

- Enhanced content for energy assessments
- Embodied carbon inclusion in assessments
- Face-to-face advice, events, surgeries
- Specialist trainings and videos
- Engagement with landlords of listed properties
- New pre-application process to be piloted



LEAD ‘Green Heritage Homes’

“Increasing the rate of sensitive retrofitting of historic buildings by growing knowledge and confidence among householders and professionals”



South West
**NET ZERO
HUB** 

Partners

We have a great network of partners:

**Bath & North East
Somerset Council**

Improving People's Lives



Team

We have a highly skilled team:



Sara Grimes



Cathy Crozier-Cole



Jonny Logsdon



Sally Merrett



Catherine Adams



Nicola Passam

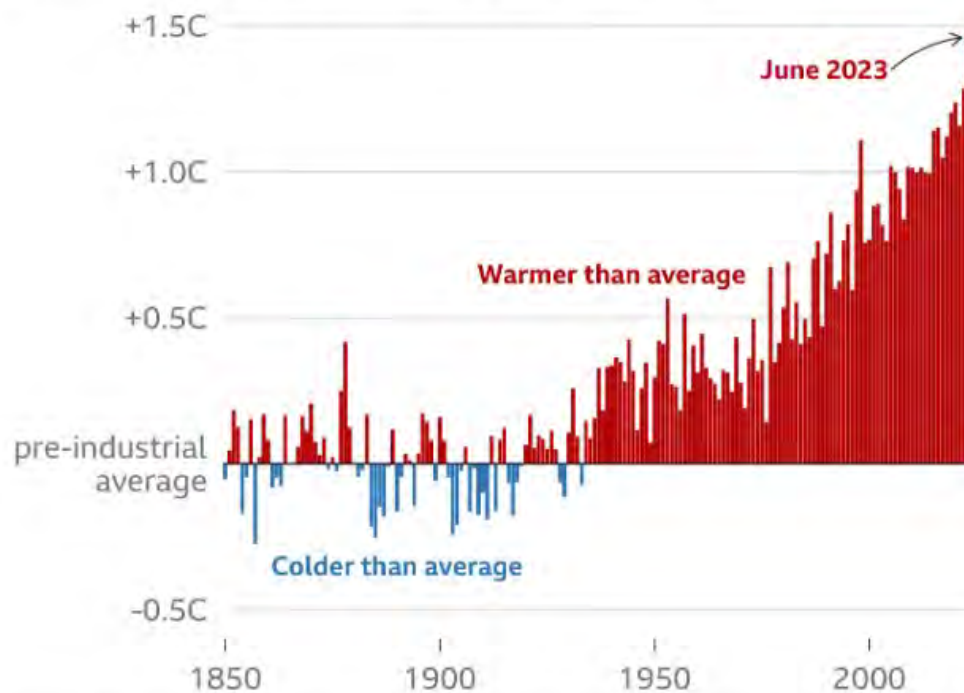
Why now?



Why now?

Hottest June on record

Global average June temperature by year, compared with pre-industrial average for June (1850-1900)

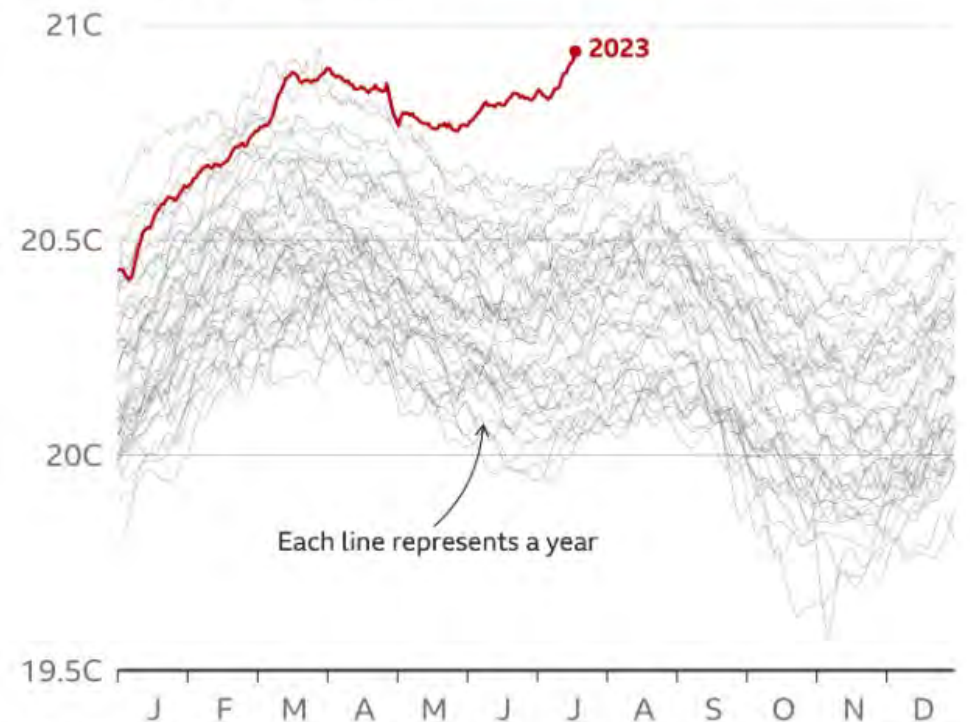


Source: Berkeley Earth

BBC

Ocean temperatures smash seasonal record

Daily average sea surface temperature between 60° North and 60° South, 1979-2023



Source: ERA5, C3S/ECMWF

BBC

Why now?



Retrofit West



Why now?



Retrofit West

1

Free Planner Tool

Our free retrofit plan builder tool will help you plan where to start and what to prioritise. Follow it up with our free advice line/email to find out how to find contractors and offer support with project management for retrofit installations.

[Build Your Retrofit Plan](#)

2

Free Advice Line

Call our free Retrofit Advice Line to discuss your specific needs and budget. We can recommend measures that suit you and your home and help with next steps.

[0800 038 6733](tel:0800 038 6733)

3

Free Advice Email

Email our free Retrofit Advice Inbox to discuss your specific needs and budget. We can recommend measures that suit you and your home and help with next steps.

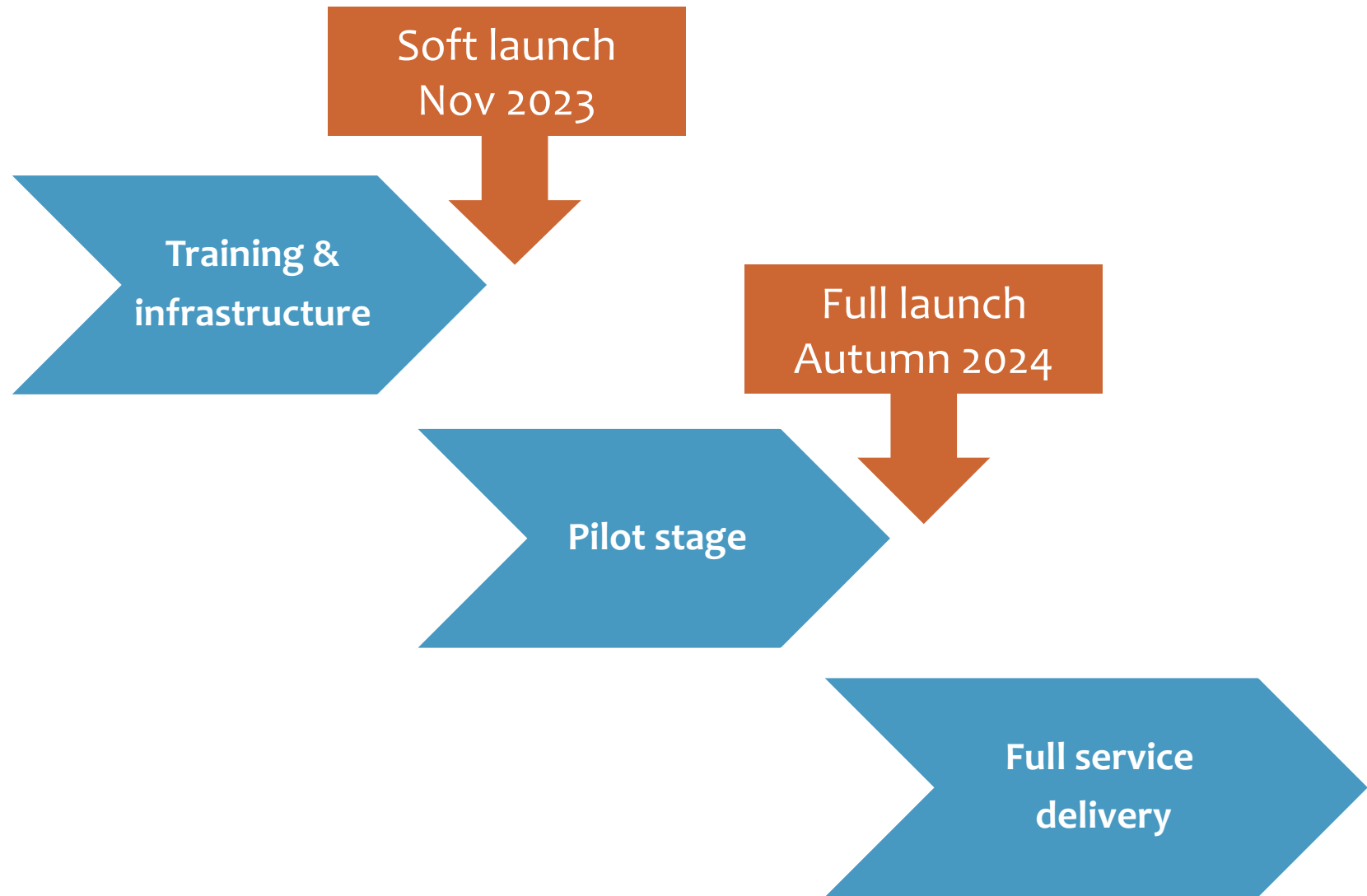
advice@retrofitwest.co.uk

When's the launch?

- Soft launch in November
- Pilot the service through winter 23/24
- Full launch autumn 2024



When's the launch?



Highlights of our early offers

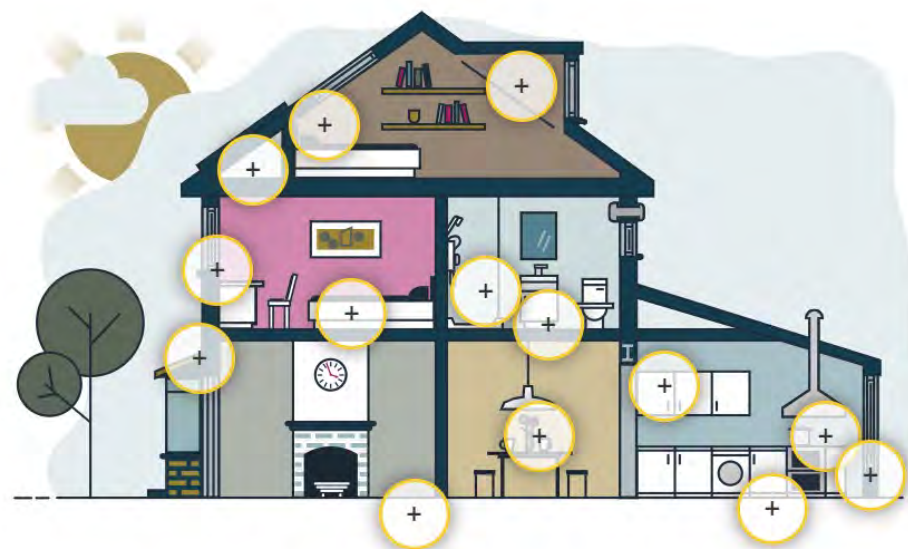
1. Home Energy Plans
2. Listed Buildings Extra Discount
3. Green Open Homes B&NES



(1) Home Energy Plan

A Home Energy Plan includes:

- Detailed survey and in-depth report
- Recommendations on the most cost-effective and impactful measures for your unique home
- Scenarios and packages based on different levels of cost, savings, disruption
- Issues to consider including planning and phasing
- Follow up consultation



(1) Home Energy Plan – benefits

- **Get straight on exactly what you need to do**
 - for your unique home and how live in it
- **Understand what the smartest wins are**
 - in terms of energy bills, capital costs, carbon, disruption, comfort and health
- **Save time on research**
 - by cutting through complexity
- **Invest wisely**
 - so you get the results you want



(1) Home Energy Plan



(1) Home Energy Plan

CSE's 'Futureproof' Home Retrofit Plans –
powered by the 'Home Retrofit Planner'
model developed by People Powered
Retrofit (not for profit organisation)

www.retrofit.coop



(1) Home Energy Plan – prices

Include generous time-limited discounts of £250 from Retrofit West



(1) Home Energy Plan – prices

Include generous time-limited discounts of £250 from Retrofit West

~~£800+VAT~~ £550 +VAT

for a 3-4 bed home

~~£650+VAT~~ £400 +VAT

for a 1-2 bed home



Testimonials

“Futureproof provided me with an easy to follow, detailed and quantitative breakdown of my house’s heat loss. They suggested several options for reducing these losses, covering a comprehensive list of retrofit ideas with broad cost estimates.

This was a useful starting point to research what was affordable, what would be best value for money and whether the retrofit ideas would be sympathetic to the age and layout of the house.

If a considerable retrofit programme is being considered, the cost of a Futureproof survey would be less than 1% of the total cost and therefore worth considering.”

Paul, Bath

Next Steps

- **Sign up to be first in the queue**
 - when we launch our Home Energy Plans



(2) Listed Buildings – Extra Discount

Additional discounts available!

- for all our **surveys on listed buildings**
- in return for being an ‘energy champion’
- this means being in a case study & taking an active role in sharing / promoting outcomes
- Likely to be **around a further 50% discount**
- you’ll also receive early stage advice on what’s likely to be consented
- **sign up to be first in the queue!**



(3) Green Open Homes B&NES

- **Open Homes Weekend**
 - Sat 4th and Sun 5th November – join us and spread the word!
- **Launch event**
 - Thus 19th October 6-8pm – come and find out all about it
- **We need volunteers!**
 - Please get involved as a steward if you can – they're essential to making the weekend a success
- www.greenopenhomesbanes.org



Next Steps

- **Sign up to be first in the queue**
 - when we launch our Home Energy Plans & Listed Building Discounts
- **Join our mailing list**
 - to receive updates and additional home energy service features
- **Watch this space**
 - for new offers
- **Join us for Open Homes**
 - as a visitor or volunteer



Next Steps

- And finally, do let us know your thoughts and ideas:
 - cathy.croziercole@bwce.coop
 - 07570 958869



Questions of clarification?



Discussion Questions

1. What resonates most with you about what you've heard? What else could we be offering?
2. How might we best promote our service? If you were in our shoes, how would you maximise getting the word out?

